

General Terms & Conditions

Who We are -

- This website is owned and operated by Winging It Watersports a trading name of WIW Coaching & Development Limited, a company registered in England & Wales with the company registration number 14465658 whose registered address is Unit 8, Old Forge Court, Colchester Road, Elmstead Market. Essex. CO7 7EA
- All services will be delivered by WIW Coaching & Development Limited, trading as Winging It Watersports.
- Opening times are at the discretion of Winging It Watersports – Influenced by the prevailing weather and tides.

Booking -

- If booking online, please allow at least 72 hours in advance to be assured your desired date and time. If you book a session sooner, we may need to reschedule around existing bookings. Winging It Watersports will be in touch if this is necessary.
- If a gift voucher has been bought, the voucher is valid for 12 months from the date of purchase. A gift voucher cannot be refunded for its monetary value and is only available for use with Winging It Watersports.
- If you have pre-paid and booked a session that needs to be rearranged (due to adverse conditions, for example), we will aim to rearrange the session on a date convenient for you.
- In the event that a rescheduled booking can not immediately be mutually agreed, then a gift voucher will be issued.
- Non-attendance to pre-paid booked sessions will not be refunded.

Insurance -

- Insurance for equipment loan / hire is not provided by Winging It Watersports to cover the equipment whilst it is provided to clients. Clients are asked to treat the equipment with respect and adhere to the guidance of Winging It Watersports staff. If a small amount of damage occurs whilst in use on the water, there will be no charge, but if an item of kit needs to be repaired or replaced as a result of damage that occurs whilst it is the responsibility of the client, the cost of the repair will be covered by the client. By using equipment during pre-booked lessons or renting equipment from the Winging It Watersports, the client agrees to these terms.

Safety -

- For intermediates and above, it is recommended that you bring your own wetsuit and footwear.

- Wetsuits provided by Winging It Watersports are suitable for use during Spring, Summer and Autumn only. Winter lessons are delivered to those who have their own water wear suited to cold water and weather – the client accepts full responsibility for the suitability of their water wear during winter sessions.
- Before using the equipment and services of Winging It Watersports, we will clearly describe the safe sailing area, after which we waive responsibility for your actions. Support cover is provided and the student clients will be continually observed when they are on the water.
- Winging It Watersports reserve the right to assess the relevant watersports ability of each client before allowing them to use our equipment. If we deem their water competence is sub-standard, we are entitled to deny them use of our kit, return to shore and terminate the remainder of the session.
- While under tuition the client will be required to wear a buoyancy aid, of which Winging It Watersports has sufficient stock to provide the client at no additional cost.
- While undertaking coaching sessions for intermediate lessons, the client may utilise their own impact vest instead of a buoyancy aid from Winging It Watersports, knowing the limitations of an impact vest by comparison to a CE approved Buoyancy aid.
- Winging It Watersports accepts no responsibility for equipment owned and used by clients during the lessons or coaching sessions.
- Helmets will be worn when undertaking Foiling activities – these can be provided at no additional cost from Winging It Watersports.
- BBTalkin radio headsets may be used during Foiling lessons – Winging It Watersports does not accept responsibility for the limits or any subsequent failing in radio communications during the sessions. These radios are an aid to, not a replacement for oral communication.
- During paid sessions, on the grounds of safety, clients must exit the water if instructed to do so by Winging It Watersports.

Imagery

- Photographs will be taken during the sessions and provided to clients after the session has concluded. Copyright of these images remains that of Winging It Watersports. These images may be used by Winging it Watersports in their online marketing and social media. Equally, the client may publish the provided images, but must credit Winging It Watersports for the image(s) published on the clients digital or social media.